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Work Smarter, Not Harder: Fine-tuning Inventory and Accounts Receivable to Maximize Revenue



# Action Oriented Segmentation *Item & Customer*



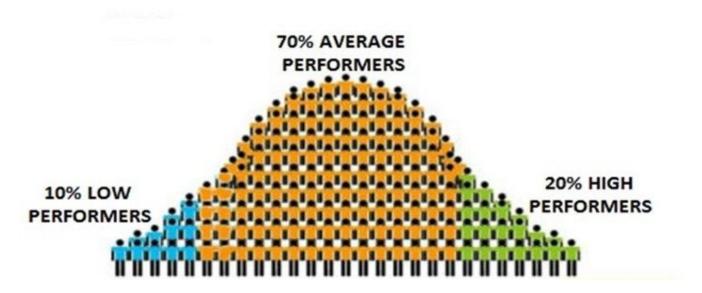


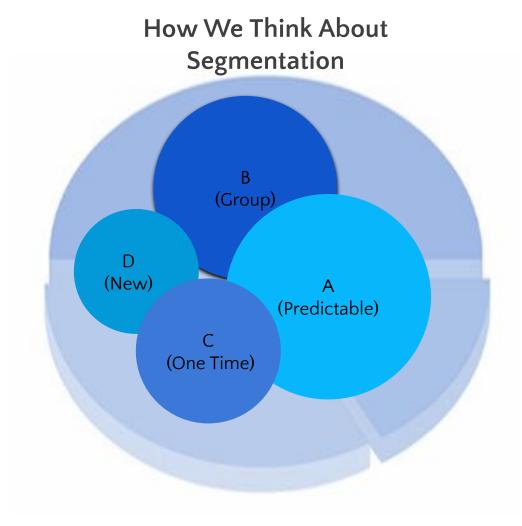
## Agenda

- 1. Segmentation Overview
- 2. Benefit Examples & Practices

#### Overview

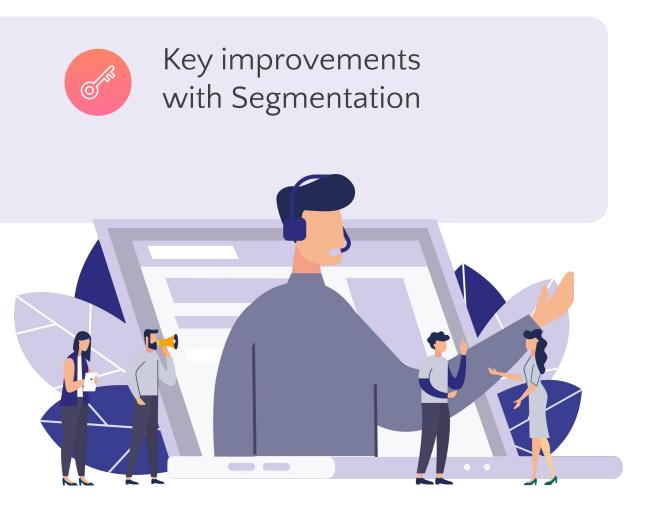
**Traditional Approach** 







#### Benefits



- 1. Improved Sales Forecasting
- 2. Higher Customer Fill Rates
- 3. New/One Time Demand Planning
- 4. Benchmark Working Capital
- 5. ERP Integration



Improved Sales Forecasting



The right building blocks result in significantly improved predictability

**New Business** 

One Time Business

**Group Business** 

**Predictable Business** 

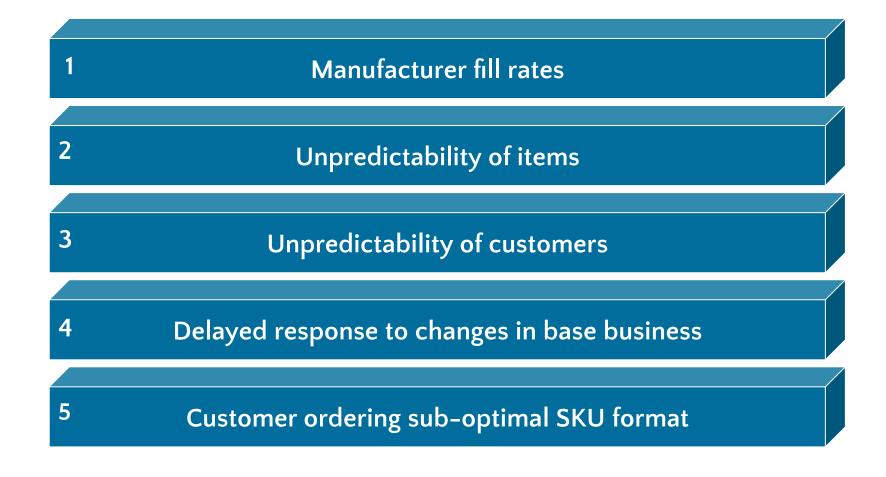
Pattern Based Demand is the





## Improve Customer Fill Rates







## New/One Time Demand Planning



# Averages are Likely Wrong

Too many instances were volume across multiple items is similar but the number of underlying orders and customers is significantly different.



## Repeatable One-Time Orders are plannable

Understand order patterns so you can plan items that are bought by season or across an extended period of time (quarterly purchases, start of season purchases, etc.)









## Benchmark Working Capital



Look at Different Weeks of Inventory (WOI) by Category

- A Items = 6 WOI
- B Items = 4 WOI
- C Items = 2 WOI w/ CP (Customer Protection)



Achieving Minimum Order Levels

 Understand the items that have the lowest sales risk and use those to achieve 'best' pricing possible.



#### **ERP Integration**



Leverage close to real time data for more relevant business decisions.



Incorporate changes in customer ordering patterns into analysis.



Allow for seasonality to make adjustments to purchasing over time.



#### Next Steps / Follow Up

Thank you!

We'll reach out to you

Demo our Sell Thru Analytics Solution

Discuss today's Customer Segmentation topics

